

We believe that this product should offer you trouble free operation throughout its lifetime providing you follow the instructions in the 'User Guide'. If you experience any problems with your product there are warranty details listed below. **Please read carefully.**

LIMITED WARRANTY

a) AE Tools & Computers provides, from the date of purchase, to the original purchaser, a 12-month limited warranty on all new products, unless stated. This limited warranty covers manufacturing defects in material and workmanship only. At the time of service, the owner will need to be able to provide evidence of date and place of purchase and serial number.

b) AE Tools & Computers does not cover damage or failure caused by abuse, misuse, faulty installation, improper maintenance, or any repairs not carried out by AE Tools & Computers.

c) Items which are not covered by warranty are clearly stated. These may include used equipment and parts, refurbished equipment and parts. Or equipment and parts considered prone to failure due to general wear and tear. For example – Batteries, which have a limited warranty. If the battery doesn't work on delivery please return for warrant with-in 2 working weeks.

d) There will be no obligations or liability on the part of AE Tools & Computers for consequential damages arising from the use of the product or any indirect damages with respect to loss of property, revenue, or costs for removal, installation, or re-installation.

(a) For warranty service the product must be reported to AE Tools and Computers to receive a unique RA# (returns authorization number) and at that time you will be advised of where to send the faulty product.

(b) All shipping charges for returns should be pre-paid. If the requested repairs or service are within the terms of this warranty then the item will be returned to you on completion without any charge. The unit must be in its original packaging with any original accessories. AE Tools & Computers will not be responsible or accept any liabilities for any loss or damage to additional items which are sent with returned product.

(c) If the product is not covered under the terms of this warranty. AE Tools & Computers will advise you of the costs to carry out any repairs necessary and the unit will be shipped to you on receipt of payment for the work including the return freight charges.

(d) Please allow 1 to 4 weeks for return of your product. Under normal circumstances we try to ensure we carry out warranty repairs within 5 working days. We cannot be held responsible for delays in shipping.